

*Rupert's*  
Pet Cremation  
& Transport

"We treat your pet like our own"



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## Coronavirus disease (COVID-19) Information

18/03/2020

Dear Clients,

Rupert's Pet Cremation & Transport would like to provide the following information regarding the evolving Coronavirus disease (COVID-19) pandemic.

Please be assured that we are doing everything possible to minimise the risk to our staff, clients, pets, suppliers and the wider community. Health and safety is our number one priority, so we have enacted the Australian Veterinary Associations 'Risk Management' & 'Infection Prevention and Control' standards.

Our operating hours remain the same and we will continue to provide our service to you and your treasured companions.

*If you have been in contact with a COVID-19 positive person or, have flu-like symptoms or, you have travelled internationally within the last 14 days, we kindly ask that you advise us prior to arrival.*

We can offer a "No Contact" collection/return where we can pick up/return your beloved pet (wearing appropriate personal protective equipment) without any direct contact with you. All details can then be arranged over the phone, SMS or email.

Rupert's Pet Cremation & Transport appreciate your assistance in ensuring the health and safety of our staff, clients and pets.

Information and updates available from the Australia Government Department of Health [www.health.gov.au](http://www.health.gov.au)

Kind Regards

Michelle & Scott Annabel

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